



**2018 Annual Conference**  
Embassy Suites  
Napa Valley

**Wednesday, May 16<sup>th</sup>**

1:00 - 1:30	Welcome and Opening Activity
1:30 - 2:30	<b>Best Practices in Mentoring, Coaching &amp; Professional Development</b> by Andrea Rusnak, VP of Account Management at PSCU
2:30 - 2:45	Business Partner Networking Break
2:45 - 4:15	<b>The Future of Performance Reviews</b> by Laura Conover, President of Conover Consulting & Heather Backstrom, President of Backstrom Leadership Strategies
5:00 - 7:00	Networking Reception

**Thursday, May 17<sup>th</sup>**

8:30 - 9:00	Networking Activity
9:00 - 10:00	<b>Strategic Planning Workshop</b> by Dr. Brandi Stankovic, SVP of CU Engagement & Consulting, CU Solutions Group
10:00 - 10:15	Business Partner Networking Break
10:15 - 11:45	<b>Strategic Planning Workshop</b> (continued)
11:45 - 1:00	Lunch Break
1:00 - 2:30	<b>Doing What Matters: How Leaders Help Individuals and Organizations Thrive</b> by John Janclaes, President/CEO at Partners Federal Credit Union
2:30 - 2:45	Business Partner Networking Break
2:45 - 4:00	<b>Healthcare Update</b> Toby Kennedy, Executive Vice President, Montage Insurance Solutions
4:00 - 4:30	Annual Meeting and Awards

**Friday, May 18<sup>th</sup>**

8:30 - 10:15	<b>Cultural Diversity and Awareness</b> by Ronaldo Hardy, President/CEO at Southwest Louisiana Credit Union
10:15 - 10:30	Business Partner Networking Break
10:30 - 12:00	<b>Legal Update</b> by Cristina Miller, Partner, Styskal, Wiese & Melchione, LLP